

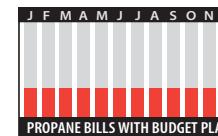
## FUEL PURCHASING OPTIONS

### BUDGET PLAN

HIGHLY RECOMMENDED

Our monthly budget plan is highly recommended to any customer who is trying to manage their propane delivery costs as efficiently as possible. Your budget payment lets you spread your heating costs into smaller, predictable payments.

EASY



NOT EASY



### READY RESERVE PRICE PROTECTION

Visit [www.eshenaur.com](http://www.eshenaur.com) or call (717) 236-5031 for details about additional fuel purchasing options.

### ADDITIONAL W.C. ESHENAUER & SON, INC. SERVICE PLANS AVAILABLE



PROPANE GENERATOR



PROPANE FIREPLACE



AIR CONDITIONING



HEAT PUMP



NATURAL GAS



HEATING OIL

Bundle  
Service Plans  
and  
Save 10%!

### GENERAL CONDITIONS

1. This agreement is between the customer and W.C. ESHENAUER & SON, INC., herein referred to as the Company.

2. This agreement is only available as additional service to the customers who purchase all their heating propane from the Company. This agreement will automatically terminate if the customer ceases to purchase the Company's propane; fails to pay for all heating propane, parts, labor, or other chargeable items when due; or renders or permits anyone other than the Company to service the burner or equipment, unless so instructed beforehand by the Company.

3. There shall be no obligation upon the Company to perform any service or provide parts after termination of this agreement; upon termination, there is no refund or credit allowed.

4. This agreement is offered to all customers subject to an inspection and approval of their equipment. If upon inspection, customer's equipment is found to be unacceptable or obsolete, customer's contract coverage will be canceled and a prorated refund will be returned to the customer. Repairs required to place equipment in acceptable conditions are excluded and will be charged separately.

5. This agreement will become effective immediately following the inspection and approval of the customer's equipment, as required above, and payment of the service plan invoice. This agreement is effective for a twelve (12) month period.

6. **Only EMERGENCY SERVICE will be performed outside of normal working hours.** EMERGENCY SERVICE shall be defined as: NO heat, creating an unsafe condition or causing damage to property. Non-emergency work, if requested, would be billed at our standard overtime rates.

7. **No service calls** caused by improper setting of thermostat, switches in "off" position, empty fuel tanks, filling boilers with water, draining expansion tank, replacing fuses, or tampering with equipment are covered by this agreement.

8. This agreement does not cover repair or service of this equipment damaged due to fire, flood, lighting, freeze up, acts of God, or civil disturbance.

9. The Company's obligation to furnish parts specifically listed herein shall be subject to the availability of parts through usual supply sources. Replacement of obsolete items for which parts are not available will be performed on a time and material basis.

10. The Company warrants that all services performed and parts installed by it shall be done in a workmanship-like manner and warranted for their intended use only.

11. The Company shall be liable solely for repairs to the covered equipment. Under no circumstances shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property, nor for damages resulting from defective equipment; loss of damage resulting from operation or non-operation of said equipment; delays in performing service; making repairs or installations of parts; because of strikes, accidents, explosions, or shortages; or due to other conditions beyond the control of the Company.

12. This agreement contains in the entire agreement of the parties hereto and there are no promises, terms, conditions, or obligations other than printed herein.

13. Customer will receive an annual 10% discount on the lower -priced option of any bundled Service Plans upon renewal of the combined Plans.

W.C.  
**ESHENAUER**  
& SON, INC.

### PROPANE MAINTENANCE PLANS



**(717) 236-5031**

[www.eshenaur.com](http://www.eshenaur.com)

3815 Tecport Dr., Suite A, Harrisburg, PA 17111

PA # 1736

W.C. Eshenaur & Son, Inc.  
3815 Tecport Dr., Suite A  
Harrisburg, PA 17111

## BASIC PROPANE PLAN (BOILER OR FURNACE)



### SAFETY INSPECTION

Our certified technicians will conduct a safety inspection of the heating system based on manufacturer's recommendations and industry best practice.



### ANNUAL HEATING SYSTEM TUNE-UP

Just like changing the oil in your car, your heating system should be tuned up annually. Below are the benefits of receiving an annual heating system tune-up:

**Lowers the risks of costly unexpected service calls**

**Increases efficiency which will save on your annual propane usage**

**Prolongs the life of your heating system**



### 15% DISCOUNT ON PARTS

Benefit from a 15% discount on all parts repaired or replaced. (This does not apply to labor costs or system replacement.)

**PLAN PRICE:  
\$149.95**

### PROPANE - THE SUPER FUEL



HEAT



HOT WATER



COOKING APPLIANCES



GAS GRILLS



CLOTHES DRYING



SPACE HEATERS



POOLS



FIREPLACES

## COMPREHENSIVE PROPANE PLAN (BOILER OR FURNACE)

This Plan Includes EVERYTHING in Our Basic Plan PLUS:



### 24/7 EMERGENCY SERVICE

Rest assured if your system needs unplanned repair that we will be there for you 24/7. *Emergency Service is included in this Plan, except as noted in article 7 under General Conditions.*



### 100% PARTS AND LABOR COVERAGE

Benefit from 100% parts and labor coverage for repair or replacement of the parts listed under the following two systems.



### HOT WATER OR STEAM SYSTEMS

- Aquastats
- Pressuretrol
- Circulator Motor
- Bearing Assembly
- Circulator Coupling
- Hot Surface Igniter
- Thermocouple
- Thermostat (Standard-Main Living Area)
- Smoke Pipe (Single Wall Only)
- Draft Hood
- Gauge Glass & Washers
- Burner Control Wiring

Additional hot water circulators will be covered under the policy at a cost of \$25.00 per circulator.



### HOT AIR SYSTEMS

- Blower Motor -1/4 & 1/3 HP Only (Heat Only)
- Fan & Limit Control
- Thermostat (Standard-Main Living Area)
- Air Filters (Disposable)
- Thermocouple
- Hot Surface Igniter
- Fan Belts
- Smoke Pipe (Single Wall Only)
- Draft Hood
- Burner Control Wiring

**PLAN PRICE:  
\$199.95 or \$18.25/month**

## PROPANE-FIRED HOT WATER HEATER COVERAGE (AVAILABLE FOR COMPREHENSIVE PLAN CUSTOMERS ONLY)



Coverage includes propane burner parts, aquastats, and labor to repair or replace parts. Tune-up must be performed in conjunction with the tune-up of your heating system.

**PLAN PRICE:  
\$50.00**

### ADDITIONAL COVERAGE OPTIONS



### PROPANE FIREPLACE MAINTENANCE PLAN

Coverage includes annual efficiency and safety check as well as 15% discount on all replaced parts.

**PLAN PRICE: \$129.95 or \$11.75/month**



### PROPANE GENERATOR MAINTENANCE PLAN

Prepare for the unexpected with an annual inspection of your propane generator by one of our qualified technicians. Coverage includes an annual performance inspection as well as a 15% discount on all replaced parts.

**PLAN PRICE: \$269.95 or \$24.50/month**

Affiliated with:



NATIONAL PROPANE GAS  
ASSOCIATION



PENNSYLVANIA  
PROPANE GAS  
ASSOCIATION

Protecting  
Safety  
Safeguarding  
Your  
Propane  
System

For your convenience, your Service Plan will be automatically renewed annually. If you no longer wish to continue the Service Plan, you must notify W.C. Eshenaur & Son, Inc. The cost of the Service Plan will be charged to your account when you are billed. Failure to pay within thirty (30) days will cancel the Plan. **To enroll in this Plan, you must be an existing W.C. Eshenaur & Son, Inc. automatic delivery customer. To select our monthly payment option for this Plan, you must be an existing W.C. Eshenaur & Son, Inc. propane Budget Plan customer.**



**YES! Please enroll me in the following:**

<input type="checkbox"/> Comprehensive Plan	\$199.95 or \$18.25/month
<input type="checkbox"/> Basic Plan	\$149.95
<input type="checkbox"/> Propane-Fired HWH Coverage	\$50.00
<input type="checkbox"/> Propane Fireplace Plan	\$129.95 or \$11.75/month
<input type="checkbox"/> Propane Generator Plan	\$269.95 or \$24.50/month
 <input type="checkbox"/> Check enclosed	
 <input type="checkbox"/> Please call me for credit card information	

**Please contact me about:**

<input type="checkbox"/> Plumbing services	<input type="checkbox"/> Becoming a Budget Plan customer
<input type="checkbox"/> Water treatment	<input type="checkbox"/> Ready Reserve price protection
<input type="checkbox"/> Air conditioning services	<input type="checkbox"/> Free full system installation estimates

*Please retain a copy of this brochure for your records.  
It details all Propane Conservation Plan benefits.*

Customer Account # \_\_\_\_\_

Currently an Automatic Delivery Customer  Yes  No

Name \_\_\_\_\_

Signature \_\_\_\_\_

Email \_\_\_\_\_

Phone \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

CLIP & MAIL