

W.C. Eshenaur & Son, Inc.  
3815 Tecport Dr., Suite A  
Harrisburg, PA 17111

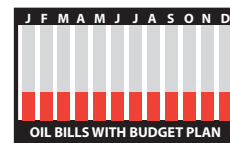
## FUEL PURCHASING OPTIONS

### BUDGET PLAN

HIGHLY RECOMMENDED

Our monthly budget plan is highly recommended to any customer who is concerned with the volatile price of oil and is trying to manage their oil delivery costs as efficiently as possible. Your budget payment lets you spread your heating costs into smaller, predictable payments.

EASY



NOT EASY



### READY RESERVE PRICE PROTECTION

Visit [www.eshenaur.com](http://www.eshenaur.com) or call (717) 236-5031 for details about additional fuel purchasing options.

## ADDITIONAL W.C. ESHENAU & SON, INC. SERVICE PLANS AVAILABLE



AIR CONDITIONING



HEAT PUMP



PROPANE



NATURAL GAS



GAS GENERATOR



GAS FIREPLACE

Bundle  
Service Plans  
and  
Save 10%!

## GENERAL CONDITIONS

1. This Agreement is between the Customer and W.C. ESHENAU & SON, INC., here and after referred to as "the Company" or "Company".
2. This Agreement is only available as an additional service for the customers that purchase all of their heating oil from the Company. This Agreement will automatically terminate if the customer ceases to purchase the Company's heating oil; fails to pay for all heating oil, parts, labor, or other chargeable items when due; or renders or permits anyone other than the Company to service the burner or equipment, unless so instructed beforehand by the Company.
3. There shall be no obligation upon the Company to perform any service or provide parts after termination of this Agreement; upon termination, there is no refund or credit allowed.
4. This Agreement is offered to all customers and is subject to an inspection and approval of their equipment before the Agreement becomes valid. If upon inspection, customer's equipment is found to be unacceptable or obsolete, customer's Agreement coverage will be canceled and a prorated refund will be returned to customer. Repairs required to upgrade equipment to an acceptable condition are excluded and will be charged separately at prevailing rates.
5. This Agreement will become effective immediately following the inspection and approval of the customer's equipment, as required above, and payment of the Service Agreement invoice. This Agreement is effective for a twelve (12) month period and will renew automatically each year.
6. **ONLY EMERGENCY SERVICE will be performed outside normal working hours. EMERGENCY SERVICE shall be defined as: NO heat, NO hot water, or any other condition the duty serviceman feels could create an unsafe condition or cause damage to property. Nonemergency work, if requested, will be billed at our standard overtime rates.**
7. **No service calls** caused by improper setting of thermostat, switches in "off" position, empty fuel tanks, filling boilers with water, draining expansion tank, replacing fuses, or tampering with equipment are covered by this Agreement.
8. This Agreement does not cover repair or service of equipment damaged due to fire, flood, lightning, freeze-ups, any acts of God, or civil disturbance.
9. The Company's obligation to furnish parts specifically listed herein shall be subject to their availability through usual supply sources. Replacement of obsolete items for which parts are not available will be performed on a time and material basis.
10. The Company warrants that all services performed and parts installed by it shall be performed in a workmanship-like manner and warranted for their intended use only.
11. The Company shall be liable solely for repairs to the covered equipment. Under no circumstances shall the Company be liable for any consequential or resultant damages from defective equipment; loss or damage resulting from operation or non-operation of said equipment; delays in performing service; making repairs or installation of parts; or because of strikes, accidents, explosions, shortages, or other conditions beyond the control of the Company.
12. This Agreement contains the entire Agreement of the parties hereto and there are no promises, terms, conditions, or obligations other than printed herein.
13. The Company does not insure against fuel storage leakage or any damages to persons or property resulting from tank leakage. This policy does not cover any cleanup, removal, remediation, or other costs of compliance with any laws, rules, or regulations regarding fuel storage tanks.
14. The Company will pay up to \$1,000 toward the replacement of your tank, once tested and qualified by an ultrasonic oil tank inspection, if a tank leak occurs subsequent to this test due to internal corrosion or due to a manufacturer's defect, or if a non-leaking tank is identified for proactive replacement. While we cannot guarantee that a leak will not occur or your tank will not fail after testing, we are providing these new services with the hope that by testing and monitoring, we are offering a long-term proactive tank replacement program for our customers. Accidental damage is not covered by ultrasonic oil tank inspection program. The program does not cover environmental cleanup, property damage, waste disposal services, or other damages or losses caused by a tank leak or system failure, even if the tank has been tested and qualified ultrasonically and is enrolled in the ultrasonic oil tank inspection program.
15. Customer will receive an annual 10% discount on the lower-priced option of any bundled Service Plans upon renewal of the combined Plans.



## OIL MAINTENANCE PLANS



(717) 236-5031

[www.eshenaur.com](http://www.eshenaur.com)

3815 Tecport Dr., Suite A, Harrisburg, PA 17111

PA # 001736

## BASIC OIL MAINTENANCE PLAN (BOILER OR FURNACE)



### ANNUAL HEATING SYSTEM TUNE-UP

Just like changing the oil in your car, your heating system should be tuned up annually. Below are the benefits of receiving an annual heating system tune-up:



**Lowers the risks of costly unexpected service calls**



**Increases efficiency which will save you on fuel.**



**Prolongs the life of your heating system**



### 15% DISCOUNT ON PARTS

15% discount on all parts repaired or replaced. (This does not apply to labor costs or system replacement.)

**PLAN PRICE:  
\$224.95**

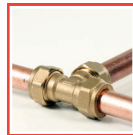
## COMPREHENSIVE OIL MAINTENANCE PLAN (BOILER OR FURNACE)

This Plan includes EVERYTHING in our Basic Plan PLUS 100% parts and labor coverage for repair or replacement of the following parts:



### GENERAL PARTS COVERED

- Burner Motor
- Transformer
- Electrodes
- Porcelains
- Cad-Cells
- Cad-Cell Relay
- Oil Filter
- Nozzle
- Nozzle Assembly
- Smoke Pipe (Single Wall Only)
- Draft Regulator
- Tank Gauge



### HOT WATER OR STEAM SYSTEMS

- Aquastats
- Pressuretrol
- Circulator Motor
- Bearing Assembly
- Thermostat (Standard - Main Living Area)
- Stack Relay
- Circulator Coupling
- Fuel Pump and Coupling
- Pump Strainers
- Gauge Glass and Washers
- Boiler, Burner, and Control Wiring

Additional hot water circulators will be covered under the policy at a cost of \$25.00 per circulator.



### HOT AIR SYSTEMS

- Blower Motor – 1/4 and 1/3 HP Only (Heat Only)
- Fan and Limit Control
- Stack Control
- Thermostat (Standard - Main Only)
- Fuel Pump and Coupling
- Furnace, Burner, and Control Wiring
- Pump Stations
- Fan Belts

For your convenience, your Service Plan will be automatically renewed annually. If you no longer wish to continue the Service Plan, you must notify W.C. Eshenaur & Son, Inc. The cost of the Service Plan will be charged to your account when you are billed. Failure to pay within thirty (30) days will cancel the Plan. To enroll in this Plan, you must be an existing W.C. Eshenaur & Son, Inc. automatic delivery customer. To select our monthly payment option for this Plan, you must be an existing W.C. Eshenaur & Son, Inc. heating oil Budget Plan customer.

**PLAN PRICE:  
\$329.95 or \$29/month**

## COMPREHENSIVE OIL MAINTENANCE PLAN (CONTINUED)



### SAFETY INSPECTION

Our technicians will conduct a safety inspection of the heating system based on manufacturer's recommendations and industry best practice.



### EMERGENCY SERVICE

Rest assured if your system needs unplanned repair that we will be there for you 24/7. Emergency Service is included in this Plan, except as noted in article 7 under General Conditions.



### PROACTIVE OIL TANK REPLACEMENT PAYMENT

We use an EPA-approved ultrasonic testing technology to determine your aboveground oil tank's thickness. Receive a \$1,000 tank replacement payment if your tank qualifies or a \$200 tank replacement coupon if your tank is in need of immediate replacement.

## OIL-FIRED HOT WATER HEATER COVERAGE

(AVAILABLE FOR COMPREHENSIVE PLAN CUSTOMERS ONLY)



Coverage includes oil burner parts, aquastats, and labor to repair or replace parts. Tune-up must be performed in conjunction with the tune-up of your heating system.

**PLAN PRICE:  
\$85.00**



**YES! Please enroll me in the following:**

- |   |                        |
|---|------------------------|
| <input type="checkbox"/> Comprehensive Plan                         | \$329.95 or \$29/month |
| <input type="checkbox"/> Basic Plan                                 | \$224.95               |
| <input type="checkbox"/> Oil-Fired HWH Coverage                     | \$85.00                |
| <input type="checkbox"/> Check enclosed                             |                        |
| <input type="checkbox"/> Please call me for credit card information |                        |

**Please contact me about:**

- |  |  |
|--|--|
| <input type="checkbox"/> Becoming a Budget Plan customer         | <input type="checkbox"/> Propane services  |
| <input type="checkbox"/> Ready Reserve price protection          | <input type="checkbox"/> Plumbing services |
| <input type="checkbox"/> Free full system installation estimates | <input type="checkbox"/> Water treatment   |
| <input type="checkbox"/> Air conditioning services               | <input type="checkbox"/> Welding services  |

*Please retain a copy of this brochure for your records.  
It details all Energy Conservation Plan benefits.*

Customer Account # \_\_\_\_\_

Currently an Automatic Delivery Customer ☐ Yes ☐ No

Name \_\_\_\_\_

Signature \_\_\_\_\_

Email \_\_\_\_\_

Phone \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Before you schedule maintenance, please remove all items from the area surrounding your oil burner and tank. The entire heating system including tank must be accessible for our technicians. Enrollment in our ultrasonic oil tank inspection program is contingent upon the customer's tank passing an initial ultrasonic and visual inspection.

CLIP & MAIL